TELECO
Integrating Technologies

FIELD TECHNICIAN – SECURITY SYSTEMS & STRUCTURED CABLING

POSITION OBJECTIVE

Teleco is seeking a hands-on, adaptable Field Technician to join our growing technical team. This position plays a key role in the installation, configuration, and maintenance of security systems (CCTV, access control) and structured data cabling solutions. The ideal candidate will have strong technical skills, practical experience using hand and power tools, and a proven ability to work safely, efficiently, and independently in the field.

REPORTING STRUCTURE

This position reports to the President with indirect oversight by the Director of Sales and IT.

KEY RESPONSIBILITIES

Security Systems Installation & Configuration

- Install, program, and maintain security technologies including video surveillance (CCTV), access control systems, and related infrastructure.
- Use proper tools and techniques to securely mount and align cameras, access control hardware, and other devices.

Structured Cabling Installation

- Perform the installation, testing, and certification of structured cabling systems (Cat6, fiber optic, etc.), following Belden and Commscope standards.
- Plan and execute clean, efficient cable routes in a variety of environments (ceilings, walls, conduit, and outdoor spaces).

Tool Use & Field Competence

- Demonstrate skill and confidence using hand and power tools such as drills, impact drivers, fish tapes, cable testers, crimpers, and ladders.
- Must have a reliable set of basic hand tools required for field installation work and steel-toed boots. Teleco provides specialty tools and all other required health and safety gear.
- Maintain and inspect tools regularly to ensure safe operation.
- Work comfortably and safely at heights on ladders and lifts, following Teleco's safety procedures.

Troubleshooting & Problem Solving

- Identify and resolve installation or wiring challenges in the field with minimal supervision.

- Adapt to site-specific conditions and use critical thinking to determine practical solutions when plans require modification.

Project Execution & Work Quality

- Work at a steady, professional pace that meets project deadlines without compromising safety or workmanship.
- Coordinate and complete jobs efficiently and on schedule, communicating progress with project managers and team leads.

Documentation & Reporting

- Maintain detailed installation and service records, including as-built drawings, testing results, and service reports.

Client Engagement

- Deliver a professional, client-first approach. Provide clear explanations and updates to clients on work progress, issues, and system usage.

On-Site Safety & Compliance

- Follow all health and safety procedures and site-specific requirements. Maintain a clean and organized work area.

QUALIFICATIONS & REQUIREMENTS

- Proven experience installing and servicing security systems and structured cabling in commercial or industrial settings.
- Strong mechanical aptitude and practical experience using hand and power tools.
- Must have a personal set of basic tools for daily field work.
- Ability to work safely and confidently at heights and on aerial lifts.
- Strong field problem-solving skills; able to think critically and adjust installation approaches as needed.
- Certification in Belden and/or Commscope cabling systems is an asset (training provided for qualified candidates).
- Familiarity with Windows-based programs and common mobile tools used in the field.
- Strong interpersonal and communication skills.
- Ability to work independently or as part of a team in fast-paced environments.
- Physically fit and able to lift up to 50 lbs.
- Willingness to travel for out-of-town assignments and participate in an on-call rotation.
- Valid G-class Ontario driver's license and access to a reliable vehicle with basic tools.

- A clear criminal background check is required.

WHY JOIN TELECO?

- Join a trusted Northern Ontario tech leader with over 40 years in business.
- Work on exciting projects across a wide range of industries including mining, education, healthcare, and commercial sectors.
- Continuous learning opportunities with access to training and certifications.
- Be part of a collaborative team that values professionalism, innovation, and community impact.